

Contents at a Glance

- ❖ ***Detailed Table of Contents***
- ❖ ***Table of Figures***

Part

I

Introduction

Chapter

1.1

Introduction

Part

II

General Information

Chapter

2.1

Calculating Cohort Default Rates

Chapter

2.2

Cohort Default Rate Effects

Chapter

2.3

Loan Record Detail Report

Chapter

2.4

Change in Status and Evasion

Chapter

2.5

Department Offices and Addresses

Chapter

2.6

General Information Tools

Part
III

Strategy

Chapter
3.1

School Strategies

Chapter
3.2

Data Manager Strategies

Chapter
3.3

Strategy Tools

Part
IV

Challenges, Adjustments, and Appeals

Chapter
4.1

**Incorrect Data
Challenge**

Chapter
4.7

**Economically
Disadvantaged Appeal**

Chapter
4.2

**Participation Rate
Index Challenge**

Chapter
4.8

**Participation Rate
Index Appeal**

Chapter
4.3

**Uncorrected Data
Adjustment**

Chapter
4.9

**Average Rates
Appeal**

Chapter
4.4

**New Data
Adjustment**

Chapter
4.10

**Thirty-or-Fewer
Borrowers Appeal**

Chapter
4.5

**Erroneous Data
Appeal**

Chapter
4.11

**Challenge, Adjustment,
and Appeal Tools**

Chapter
4.6

**Loan Servicing
Appeal**

- ❖ ***Glossary***
- ❖ ***Index of Key Terms***
- ❖ ***Appendix A***