

*NASFAA 2003: Reconnecting
With Students!*





Resolving Student Eligibility Issues

This session provides a review of all data match interfaces that CPS conducts to verify applicant eligibility; and will highlight what is new for 2004-05. Results from each matching agency will be discussed. We will provide the comment codes for match results and visit the use of the “C” code.





Selective Service Match

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Y	none	no

- Applicant's registration status confirmed by Selective Service.





Selective Service Match

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	T	26	no

- Applicant is temporarily exempt because he is not yet 18 years old.
- An update is not required during the year.





Selective Service Match

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	N	30	yes

- Applicant is not in Selective Service database
- Applicant must:
 - register with Selective Service (if within age range),
 - present appropriate confirmation (i.e., his Selective Service Registration Acknowledgment or his letter of registration) showing that he is already registered, or
 - qualify for a waiver or exemption.





Selective Service Registration

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Y	31	no

- Forwarded name to Selective Service for registration as requested on application or SAR.





Selective Service Registration

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	T	28	no

- Registration will be processed by Selective Service 30 days prior to the applicant's 18th birthday.





Selective Service Registration

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	none	33	yes

- Applicant is either not within age range for registering or some information needed to register him is missing (i.e. name, DOB, signature).
- If over 26, see Selective Service Match Flags.





INS Primary Verification

*INS now **DHS** for
Department of Homeland Security*

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Y	143	no

- Applicant's non-citizen eligibility confirmed by DHS.





DHS Primary Verification

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	N	144	yes

- INS did not confirm applicant's non-citizen eligibility.
- See results from Secondary Confirmation.





DHS Primary Verification

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject 17	none	68	yes

- Applicant did not indicate citizenship status. DHS match was not conducted.
- If SSA Citizenship is verified, **Reject 17 will be suppressed.**
- Otherwise, applicant must provide eligible non-citizenship status and alien registration number.





DHS Primary Verification

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	none	141	yes

- Applicant changed from eligible non-citizen to citizen or changed Alien Registration Number.
- **DHS match not conducted.**
- Determine why student changed information. Student may need to submit proof of citizenship.





DHS Primary Verification

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	none	142	yes

- Student didn't provide Alien Registration Number or provided invalid Alien Registration Number.
- Match not conducted.
- Assist student to make SAR/ISIR correction to provide valid Alien Registration Number.





DHS Secondary Confirmation

For applicants that fail Primary Verification:

- CPS waits for three compute days to receive results from Secondary Confirmation instead of processing ISIRs with results from primary verification only.
- If after three days DHS does not return a response, CPS will generate the ISIR, which will show that Secondary Confirmation is still in progress.





DHS Secondary Confirmation

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	P	none	no

- Automated secondary confirmation in progress.
- Wait at least five, but no more than 15 business days for CPS system-generated ISIR with results of automated secondary confirmation.
- If no response within 15 days, begin paper (G845) secondary confirmation.





DHS Secondary Confirmation

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Y	120	no

- DHS confirmed student is an eligible non-citizen.





DHS Secondary Confirmation

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	C	105	yes

- In Continuance.
- School is encouraged, but not required, to wait ten business days for another systems generated ISIR with updated secondary confirmation match flag before beginning mandatory paper (G845) secondary confirmation process.





DHS Secondary Confirmation

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	N	46	yes

- DHS did not confirm eligibility.
- Must begin paper (G845) secondary confirmation process.





DHS Secondary Confirmation

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	X	109	yes

- DHS did not confirm eligibility because additional information is needed.
- Must begin paper (G845) secondary confirmation process.





DHS Secondary Confirmation

- Before sending copies of documentation to DHS, school should confirm that the student identifiers are correct, especially alien registration number and date of birth. Make corrections to CPS as necessary.
- If school does not receive a response to paper secondary confirmation in 15 days, applicant is eligible for aid if documentation appears to support claim of eligible non-citizen.





Social Security Administration Citizenship Status

"C" Code	Match Flag	Comment	Resolution
no	A or "blank"	none	no

- SSA confirmed U.S. Citizenship status.





Social Security Administration Citizenship Status

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	B, C, D, E, F, or *	146	yes

- SSA did not confirm U.S. citizenship status.
- If DHS confirmed citizenship status, comment 146 and C code will be suppressed.
- Student should provide birth certificate, passport, or other documents that definitively prove citizenship.





Social Security Administration Citizenship Status

- A match flag of * (asterisk) generally indicates that the student was born in a foreign country to American parents that were stationed in another country (e.g., military, State Department, or Foreign Service). These students generally have a birth certificate indicating that they are U.S. Citizens that were born abroad. SSA will not automatically update this flag and the financial aid administrator should document the information in the student's record.





Social Security Administration Citizenship Status

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	N	62	yes

- SSA unable to verify citizenship because there was no match on SSN, name, or date of birth.
- Help student make corrections to social security number, name, or date of birth if necessary so that the student's record can be sent back to SSA for matching.





Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject 18	1	24	yes

- No match on SSN (SSN invalid).
- If the student's SSN is correct, the student must contact SSA. Once SSA corrects its records, the student may reenter the SSN and submit it as a SAR/ISIR correction.





Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject R	2	60	yes

- The student must make a correction to provide the correct date of birth.
- If the date of birth is correct, the student must correct the date of birth on the SAR/ISIR to the same value reaffirming that it is correct.
- If the student's date of birth is correct, the student should contact SSA to update its records.





Social Security Number Match with SSA

"C" Code	Match Flag	Comment	Resolution
yes	2	★ 63 new for 04-05	yes

- Date of birth inconsistent with SSA records.
- Student re-entered the same date of birth to reaffirm that it is correct.
- CPS reject R suppressed.
- SSA records not changed.
- Provide proof of date of birth to FAA.





Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	3	61	yes

- Name inconsistent with SSA records.
- Student should correct the name on SAR/ISIR.
- Student may provide documentation explaining discrepancy in name (e.g., marriage certificate, court order, etc.).
- If the student's name is correct, the student must contact SSA. Once SSA corrects its records, the student may reenter the name and submit it as a SAR/ISIR correction.





Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	4	13	no

- Applicant tried to change SSN after SSA verified that reported SSN was correct. No additional match conducted.
- If student used the wrong SSN, yet his name, date of birth, and SSN were confirmed by SSA on the previous transaction, contact ED's **Correction Application Coordinator** at (785) 838-2141 for further instructions.





Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject 8	5	145	yes

- Successful match to a deceased person's record on the SSA database.
- If the student's identifiers are correct, the student must contact SSA to fix their records.
- Once SSA corrects its records, the student must reenter the name and submit it as a SAR/ISIR correction for an updated match flag.





Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	8	59	yes

- Record could not be sent to SSA because last name, date of birth, and/or signature was not provided.
- Student must provide name, date of birth and/or signature as necessary on SAR/ISIR.
- Applicant's SSN **passed** ED's valid range check.





Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject P	8	23	yes

- Record could not be sent to SSA because last name, date of birth, and/or signature was not provided.
- Student must provide name, date of birth and/or signature as necessary on SAR/ISIR.
- Applicant's SSN **failed** ED's valid range check.





Veteran Status Match with Veterans Affairs

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	2	162	yes

- Dependent and record found on VA database but not a qualifying Veteran.
- **CPS assumes No to the Veteran Status question.**
- If VA results are incorrect, student should contact VA to update/correct their records.
- If VA status would make the applicant Independent and FAA has supporting documentation, FAA can do a dependency override.





Veteran Status Match with Veterans Affairs

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	2	163	no

- Independent and record found on VA database but not a qualifying Veteran.
- CPS assumes No to the Veteran Status question.
- *Applicant is Independent based on response(s) to other dependency status questions.*
- If VA results are incorrect, student should contact VA to update/correct their records.





Veteran Status Match with Veterans Affairs

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	3	173	yes

- Dependent and record not found on VA database.
- **CPS assumes No to the Veteran Status question.**
- If VA results are incorrect, student should contact VA to update/correct their records.
- If VA status would make the applicant Independent and FAA has supporting documentation, FAA can do a dependency override.





Veteran Status Match with Veterans Affairs

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	3	174	no

- Independent and record not found on VA database but not a qualifying Veteran.
- CPS assumes No to the Veteran Status question.
- *Applicant is Independent based on response(s) to other dependency status questions.*
- If VA results are incorrect, student should contact VA to update/correct their records.





Veteran Status Match with Veterans Affairs

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	4	180	yes



new for 04--05

Comment and "C" code will be triggered only if applicant is Independent because of response to VA status.

- Record found on VA database but applicant on **active duty**.
- FAA must collect documentation showing the military branch's upcoming release orders.
- There is no requirement to reconfirm actual separation during the award year.





Veteran Status Match with Veterans Affairs

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	8	161	no

- Record could not be sent to VA because last name, date of birth, and/or signature was not provided.
- Student must provide name, date of birth and/or signature as necessary on SAR/ISIR.





National Student Loan Data System

We will provide a brief overview of NSLDS match flags, Comments and other CPS processes. Detailed eligibility will be discussed more thoroughly in the NSLDS Session entitled, “**NSLDS Data Conflict Resolution**”.





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	1	none	no

NSLDS Results Flag = 1

- Match found; NSLDS data sent.
- Student not in default or overpayment.





National Student Loan Data System

"C" Code	Match Flag	Comment	Resolution
yes	7	138	yes

NSLDS Results Flag = 2

- SSN matched, but name and DOB did not match. No NSLDS data provided.
- Access NSLDS with SSN to determine if the applicant's data is in NSLDS.





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	1	none	no

NSLDS Results Flag = 3

- Student not found in NSLDS database.





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	1	none	no

NSLDS Results Flag = 4

- Match found.
- No relevant data sent to CPS.





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	2	132 & 124	yes

NSLDS Results Flag = 1

- Applicant has at least one loan in default.
- Defaulted loan is held by a Guaranty Agency, Direct Loan Servicer or ED Region.
 - Contact information is provided in comment text.
 - Specific loan status codes are provided on ISIR.





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	2	132	yes

NSLDS Results Flag = 1

- Applicant has at least one loan in default.
- Defaulted loan is held by Department of Education.





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	2	132 & 135	yes

NSLDS Results Flag = 1

- Applicant has at least one loan in default.
- Defaulted loan is held by Lender .





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	2	132 & 136	yes

NSLDS Results Flag = 1

- Applicant has at least one loan in default.
- Defaulted loan is held by school.





National Student Loan Data System

"C" Code	Match Flag	Comment	Resolution
yes	3	133 + see below	yes

NSLDS Results Flag = 1

- Applicant has at least one Overpayment
 - Pell Overpayments:
 - Comment 38 = school
 - Comment codes 41, 42, 43 = ED Regions
 - Comment code 20 = more than one contact
 - Comment code 39 = more than one Pell Overpayment





National Student Loan Data System

- **FSEOG Overpayments:**
 - **Comment code 77 = school**
 - **Comment codes 65, 66, 67 = ED Regions**
 - **Comment code 10 = more than one contact**
 - **Comment code 79 = more than one FSEOG Overpayment**

- **Perkins Overpayments:**
 - **Comment code 90 = school**
 - **Comment codes 100, 101, 102 = ED Regions**
 - **Comment code 86 = more than one contact**
 - **Comment code 107 = more than one Perkins Overpayment**





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	4	134	yes

NSLDS Results Flag = 1

- Applicant has at least one loan in default and owes at least one overpayment.
- Same resolution as match flags 2 and 3.





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	n/a	115	yes

NSLDS Results Flag = 1

- Loan is discharged due to disability.





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	n/a	116	yes

NSLDS Results Flag = 1

- Loan is in bankruptcy.





National Student Loan Data System

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	8	none	no

- NSLDS match not conducted because of processing problems.
- If corrections are made to SAR/ISIR, NSLDS match is conducted again.





National Student Loan Data System

Exceeded loan limits – Subsidized

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	n/a	256	yes

- Ineligible to receive further Title IV assistance.
- Student may repay the amount in excess.
- Student can make arrangements to repay amount in excess.





National Student Loan Data System

Exceeded loan limits – Combined

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	n/a	262	yes

- Ineligible to receive further Title IV assistance.
- Student may repay the amount in excess.
- Student can make arrangements to repay amount in excess.





National Student Loan Data System

Close to Exceeded loan limits – Subsidized

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	n/a	257	no

- applicant within one loan of exceeded loan limits





National Student Loan Data System

Close to Exceeded loan limits – Combined

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	n/a	263	no

- applicant within one loan of exceeded loan limits





Drug Abuse Hold

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject 19	n/a	9	no

- Placed on hold by Department of Justice for drug abuse offenses.
- Ineligible to receive Title IV assistance.
- May be resolved only by ED in coordination with Department of Justice.
- Applicant must contact ED at (202)377-3243.





Drug Abuse Hold

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	n/a	55	no

- Applicant has been released from Drug Abuse Hold.





FAFSA Drug Question #31

Have you ever been convicted of possessing or selling illegal drugs?

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	n/a	53	yes

- Applicant left response to question #31 blank.
- Applicant is ineligible if response is left blank.
- Follow one of various directions in comment text to make a correction to provide a response.





FAFSA Drug Question #31

Have you ever been convicted of possessing or selling illegal drugs?

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	n/a	54	yes

- Response to question #31 is “yes, part year”.
- Applicant is ineligible until ineligibility period expires and has to be between July 1, 2004 and June 30, 2005.





FAFSA Drug Question #31

Have you ever been convicted of possessing or selling illegal drugs?

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	n/a	56	yes

- Response to question #31 is “yes” on paper FAFSA.
- Applicant is ineligible to receive Title IV assistance.
- If response is incorrect, follow one of various directions in comment text to make a correction to provide a correct response.





FAFSA Drug Question #31

Have you ever been convicted of possessing or selling illegal drugs?

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
yes	n/a	58	yes

- Response to question #31 is “yes” on other than paper FAFSA.
- Applicant is ineligible to receive Title IV assistance.
- If response is incorrect, follow one of various directions in comment text to make a correction to provide a correct response.





FAFSA Drug Question #31

Have you ever been convicted of possessing or selling illegal drugs?

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	n/a	52	no

- Applicant changed response from “yes, part year” or “Yes, don’t know” to “No”.





Resolving Student Eligibility Issues

- supplement -

**Social Security Number Match
with Social Security Administration**

Parents



new for 04-05





Parent Social Security Number Match with SSA

- CPS will match with Social Security Administration to verify parents' SSN, Name and DOB
- In preparation for a possible data match with IRS.
- Match conducted in the same way the match is done for students.
- Match flags will be provided for each parent
 - ISIR Fields 258 & 260
- Comment text and codes will be provided
- Preliminary guidance on resolution will be provided
- No “C” codes





Parent Social Security Number Match with SSA

SSA Match Flags:

- 1 = No match on SSN
- 2 = SSN and name match, no match on DOB
- 3 = SSN match, no match on name
- 4 = SSN, Name, and DOB match
- 5 = SSN, name, DOB match with Date of Death
- 8 = Record not sent to SSA





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	n/a	48	no

- Parent(s) SSN is the same as student's SSN
- SSN for parent(s) is blanked out.
- Correct parent(s) SSN.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	n/a	45	no

- Parents' marital status is not married.
- SSN provided for both Father and Mother.
- Correct either parent marital status or eliminate the appropriate parent SSN information.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject 6	Father = 1 Mother = not 4	11	yes

- Father's SSN invalid at SSA.
- Mother's match is either invalid SSN, mismatch on name or on DOB.
- **Neither parent has a full match of 4**
- Correct appropriate data elements for parents to achieve a full match (for at least one parent).





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject 7	Mother = 1 Father = not 4	12	yes

- Mother's SSN invalid at SSA.
- Father's match is either invalid SSN, mismatch on name or on DOB.
- **Neither parent has a full match of 4**
- Correct appropriate data elements for parents to achieve a full match (for at least one parent).





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Father = 1 Mother = 4	14	no

- Father's SSN invalid at SSA.
- **Mother has a Full Match.**
- Correct SSN for Father to achieve a full match.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Mother = 1 Father = 4	15	no

- Mother's SSN invalid at SSA.
- **Father has a Full Match**
- Correct SSN for Mother to achieve a full match.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject S	Father = 2 Mother = not 4	16	yes

- Father's DOB invalid at SSA.
- **Mother does not have a Full Match**
- Correct DOB for Father to achieve a full match.
- Correct Mother's data elements as appropriate to achieve full match.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Father = 2 Mother = not 4	7	no

- Father reaffirmed that SSA's invalid DOB is correct.
- **Mother does not have a Full Match**
- Correct Mother's data elements as appropriate to achieve full match.
- If the Father's DOB is correct, the father should contact SSA to update its records.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject T	Mother = 2 Father = not 4	17	yes

- Mother's DOB invalid at SSA.
- **Father does not have a Full Match.**
- Correct DOB for Mother to achieve a full match.
- Correct Father's data elements as appropriate to achieve full match.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Mother = 2 Father = not 4	8	no

- Mother reaffirmed that SSA's invalid DOB is correct.
- **Father does not have a Full Match.**
- Correct Father's data elements as appropriate to achieve full match.
- If the Mother's DOB is correct, the mother should contact SSA to update its records.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Father = 2 Mother = 4	19	no

- Father's DOB invalid at SSA.
- **Mother has a Full Match**
- Correct Father's DOB to achieve full match.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Mother = 2 Father = 4	21	no

- Mother's DOB invalid at SSA.
- **Father has a Full Match**
- Correct Mother's DOB to achieve full match.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Father = 3	22	no

- Father's Name is invalid at SSA.
- Correct Father's name to achieve a full match.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Mother = 3	25	no

- Mother's Name is invalid at SSA.
- Correct Mother's name to achieve a full match.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Father = 5	27	no

- Successful match to a deceased person's record on the SSA database for father.
- If the father's identifiers are correct, the father should contact SSA to fix their records.
- Once SSA corrects its records, the father can reenter the name and submit it as a SAR/ISIR correction for an updated match flag.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	Mother = 5	29	no

- Successful match to a deceased person's record on the SSA database for mother.
- If the mother's identifiers are correct, the mother should contact SSA to fix their records.
- Once SSA corrects its records, the mother can reenter the name and submit it as a SAR/ISIR correction for an updated match flag.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
Reject 9	n/a	49	yes

- Match with SSA was not conducted on either parent.
- One of SSN, last name and DOB is missing for both parents.
- Provide all appropriate data elements for parents to enable CPS to conduct the match with SSA.
- If parents do not have an SSN, provide zeros





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	n/a	166	no

- Father's data not sent to SSA for data match.
- SSN for Father is not in SSA's list of issued SSNs.
- Father's SSN appears to be invalid.
- Provide correct SSN for Father.
- If Father's SSN is correct, Father should contact SSA to ensure their records are correct.





Parent Social Security Number Match with SSA

<u>"C" Code</u>	<u>Match Flag</u>	<u>Comment</u>	<u>Resolution</u>
no	n/a	167	no

- Mother's data not sent to SSA for data match.
- SSN for Mother is not in SSA's list of issued SSNs.
- Mother's SSN appears to be invalid.
- Provide correct SSN for Mother.
- If Mother's SSN is correct, Mother should contact SSA to ensure their records are correct.





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