



Session 14

Information for Financial Aid Professionals

Vicki Adkins
and
Marcello Rojtman



Overview and Objectives

- Schools Portal**
- Information for Financial Aid Professionals - IFAP**
- IFAP Member Service**
- IFAP Subscription Service**
- FSA TECH**
- Customer Service Call Center**



The FSA Schools Portal

<http://fsa4schools.ed.gov>

The Federal Student Aid (FSA) Schools Portal web site provides a gateway to Federal Student Aid information and links to FSA systems.

The four parts of the Schools Portal

- Masthead
- List of Links
- FSA Calendar
- FSA Headlines

U.S. Department of Education
FSA Schools Portal
FEDERAL STUDENT AID
U.S. Dept. of Education Through Schools

HOME | Search | MY FSA | Other Links | Help Center | Feedback | Privacy | IFAP

FSA Links & IFAP Database [Go]

Resources & Training

- IFAP Home Page
- Conferences
- FSA Self-Assessments Tool
- ISIR Analysis Tool
- Listserves/Mailing Lists
- Publications and How to Order
- SAIG Software Download
- School/Lender/Program Data
- Software and Manuals
- Training (TFAP)

FAA Access to Student Data

- CPS (FAFSA/ISIR Processing)
- COD (Pell & DL Processing)
- DL Servicing for FAAs
- NSLDS for FAAs

Participation & Funding

- Application/Recertification (E-App)
- Audits and Program Reviews
- COD on IFAP

FSA Calendar

March 2004

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Events | Deadlines | Training | NPRMs

Wednesday, March 31
• 2004 Electronic Applications Training - Philadelphia, PA

Monday, March 29 - Wednesday, March 31
• 2004 Spring Conference - New York, NY

Wednesday, March 31 - Friday, April 2
• 2004 Arkansas - AASFAA 2004 Spring Conference - Eureka Springs, AR

Wednesday, March 31 - Friday, April 2
• 2004 New Mexico - ASFAA Annual Conference - Las Cruces, New Mexico

FSA Headlines

FSA News

- View the Archived Federal Student Aid Videoconference
- This letter announces FSA's release of the first of two web-based 2004-05 EDEExpress Basics training

More ...



FSA Schools Portal

Masthead



The Masthead contains the following links:

- **Search** for simple keywords or advanced search functions.
- **My FSA** for a custom look to the FSA Schools Portal
- **Other Links** to access FSA related web sites.
- **Help Center** to access HELP, FAQs, Contacts, Suggestions, Got a Question, About us
- **Feedback** to send questions and comments to the Customer Service Call Center.
- **Privacy** to access the Privacy Disclosure statement
- **IFAP** to access the FSA virtual library



FSA Schools Portal

List of FSA Links

Links grouped into three categories:

Resources and Training:

- Reference materials and software
- Conference and training opportunities

FAA Access to Student Data:

- Student Application information
- Student Disbursement Information

Participation and Funding:

- School Application information
- School Disbursement Information

Resources & Training
☐☐ IFAP Home Page
☐☐ Conferences
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☐☐ NSI DS for FAAs
Participation & Funding
☐☐ Application/Recertification (E-App)
☐☐ Audits and Program Reviews
☐☐ COD on IFAP
☐☐ eCampus-Based/FISAP
☐☐ Experimental Sites
☐☐ GAPS & E-payments
☐☐ PEPS
☐☐ Quality Assurance Program
☐☐ SAIG Enrollment
☐☐ SAIG Mailbox



FSA Schools Portal

FSA Calendar

FSA Calendar:

Records FSA events, deadlines, training and comment periods for NPRMs.

FSA Calendar

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[Events](#) [Deadlines](#) [Training](#) [NPRMs](#)

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FSA Schools Portal

FSA Headlines

✿ FSA Headlines:

- “FSA News”
- “FSA Policy and Rule Change”

✿ Selecting the “More” link allows one to view previous FSA Headlines.

FSA Headlines

FSA News

- Proposed Changes to the 2005-2006 Draft FAFSA
- Fiscal Operations Report for 2003-2004 and Application to Participate for 2005-2006 (FISAP) and Real

[More ...](#)



FSA Schools Portal NOT Just for FAA's

Financial Partners
(lenders, guarantee
agencies)

U.S. Department of Education
FSA
FEDERAL STUDENT AID
We Help Put America Through School

HOME | Search | MY FSA | Other Links | Help Center | Feedback | Privacy | IFAP

FSA Links & IFAP Database

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FSA Headlines

FSA News

- View the Archived Federal Student Aid Videoconference
- This letter announces FSA's release of the first of two web-based 2004-05 EDExpress Basics training

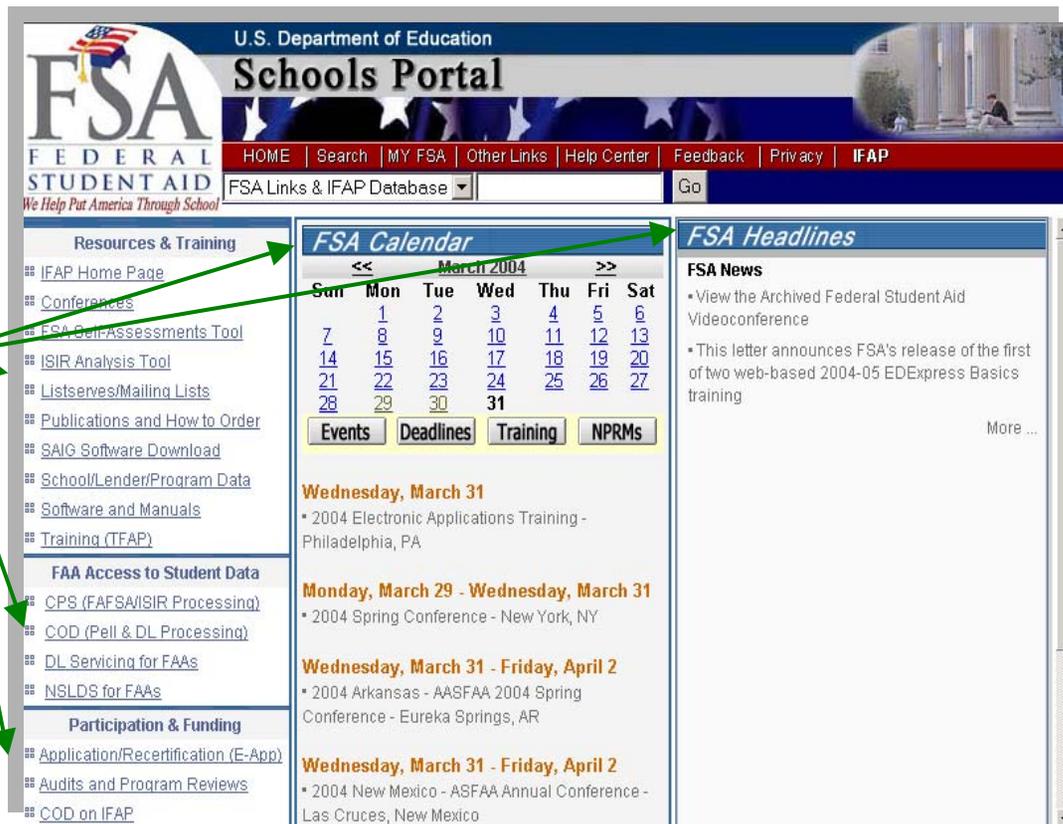
More ...



FSA Schools Portal NOT Just for FAA's

-Financial Partners
(lenders, guarantee
agencies)

 School Business
Officers



U.S. Department of Education
FSA
FEDERAL
STUDENT AID
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More ...



FSA Schools Portal NOT Just for FAA's

-Financial Partners
(lenders, guarantee agencies)

-Schools Business Officers

• Software Vendors

The screenshot shows the FSA Schools Portal website. At the top, it says "U.S. Department of Education Schools Portal". Below that is a navigation bar with links for HOME, Search, MY FSA, Other Links, Help Center, Feedback, Privacy, and IFAP. There is also a search box and a "Go" button. The main content area is divided into three columns:

- Resources & Training:** A list of links including IFAP Home Page, Conferences, FSA Self-Assessments Tool, ISIR Analysis Tool, Listservs/Mailing Lists, Publications and How-to-Order, SAIG Software Download, School/Lender/Program Data, Software and Manuals, and Training (TFAP).
- FAA Access to Student Data:** A list of links including CPS (FAFSA/ISIR Processing), COD (Pell & DL Processing), DL Servicing for FAAs, and NSLDS for FAAs.
- Participation & Funding:** A list of links including Application/Recertification (E-App), Audits and Program Reviews, and COD on IFAP.

In the center is the **FSA Calendar** for March 2004. It shows a grid of dates with links for each day. Below the calendar are buttons for Events, Deadlines, Training, and NPRMs. There are also event listings for Wednesday, March 31; Monday, March 29 - Wednesday, March 31; Wednesday, March 31 - Friday, April 2; and Wednesday, March 31 - Friday, April 2.

On the right is the **FSA Headlines** section, which includes "FSA News" with a list of news items and a "More ..." link.



FSA Schools Portal NOT Just for FAA's

-Financial Partners
(lenders, guarantee agencies)

-Schools Business Officers

-Software Vendors

🌿 Lawyers, auditors and other Professionals

U.S. Department of Education
FSA
FEDERAL STUDENT AID
We Help Put America Through School

HOME | Search | MY FSA | Other Links | Help Center | Feedback | Privacy | IFAP

FSA Links & IFAP Database [] Go

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FSA Headlines

FSA News

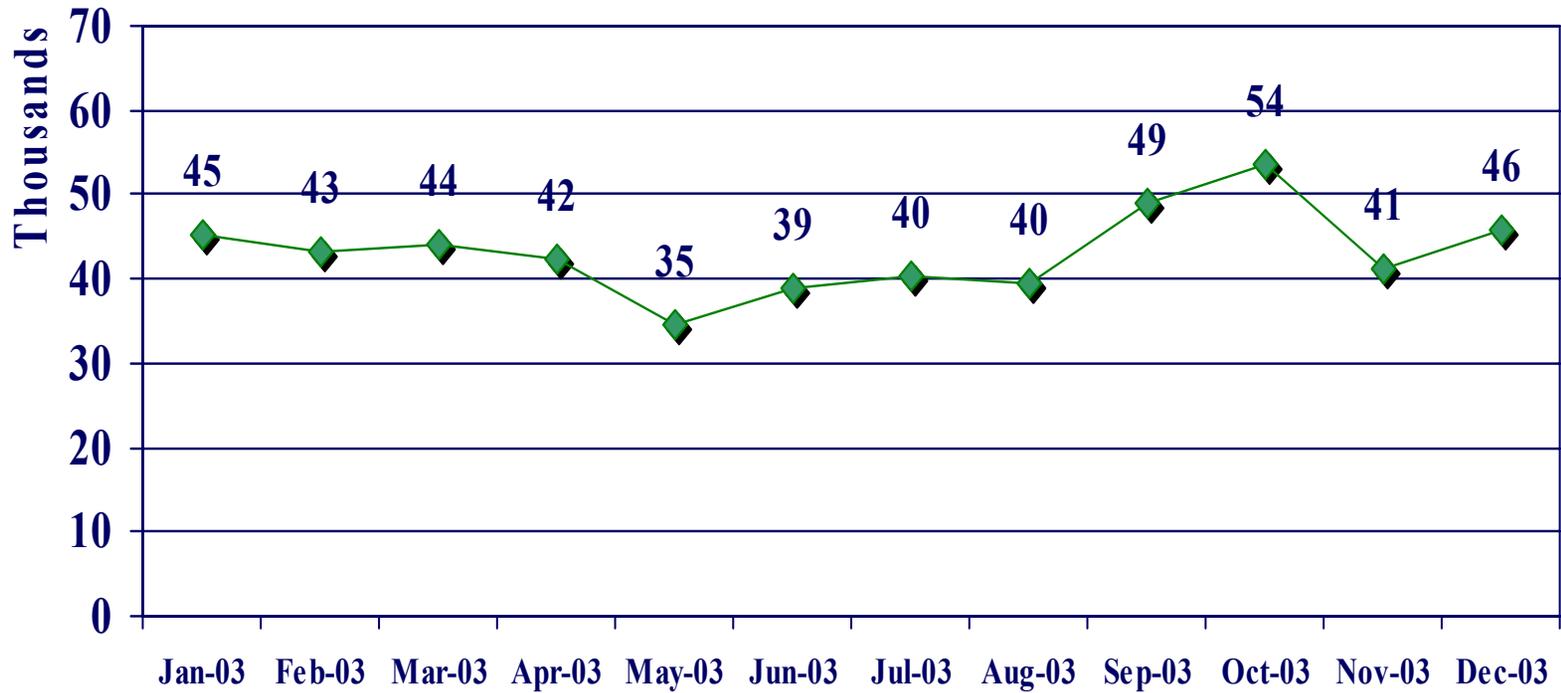
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More ...



Visitors to Schools Portal

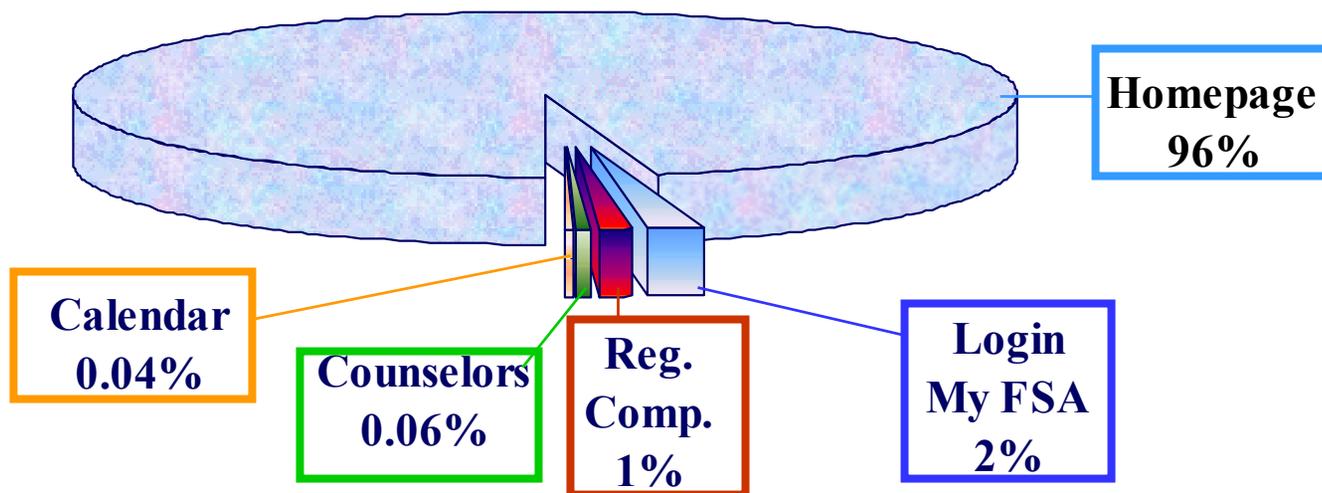
◆ Visits



Data taken from WebTrends Reporting System-lcc

Top 5 Most Requested Pages for Schools Portal

□ Homepage □ Login My FSA ■ Reg. Comp. ■ Counselors □ Calendar



- Homepage - <http://fsa4schools.ed.gov>
- Login MyFSA - <http://fsa4schools.ed.gov/SCHOOLSWedApp/Logon.jsp>
- Reg Comp - <http://fsa4schools.ed.gov/IFAPWebApp/currentRegCompsPage.jsp>
- FSA for Counselors - <http://fsa4schools.ed.gov/counselors>
- Calendar - <http://fsa4schools.ed.gov>



Schools Portal -- FSA Calendar

View all Categories in a month.

View just one category in a month.

U.S. Department of Education
Schools Portal
FSA FEDERAL STUDENT AID
We Help Put America Through School

HOME | Search | MY FSA | Other Links | Help Center | Feedback | Privacy | IFAP
HELP :: FAQs :: Contacts :: Suggestions :: Got a Question :: About us

FSA Calendar March 2004

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7	8	9	10	11	12	13
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Events | Deadlines | Training | NPRMs

Sunday, March 7

- NASFAA Leadership Conference - Washington, DC

Monday, March 8

- NASFAA Leadership Conference - Washington, DC

Tuesday, March 9

- NASFAA Leadership Conference - Washington, DC
- 2004 Electronic Applications Training - Chicago, IL

Wednesday, March 10

- 2004 Electronic Applications Training - San Francisco, CA
- 2004 Electronic Applications Training - New York, NY

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Events | Deadlines | Training | NPRMs

Tuesday, March 9

- 2004 Electronic Applications Training - Chicago, IL

Wednesday, March 10

- 2004 Electronic Applications Training - San Francisco, CA
- 2004 Electronic Applications Training - New York, NY

Thursday, March 11

- 2004 Electronic Applications Training - Atlanta, GA
- 2004 Electronic Applications Training - Beaumont, TX

Friday, March 12

- 2004 Electronic Applications Training - San Francisco, CA



Schools Portal -- FSA Calendar

View all categories in a day.

View one category in a day.



FSA Calendar						
March 2004						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
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7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Tuesday, March 30

- 2004 Electronic Applications Training - Denver, CO

Monday, March 29 - Wednesday, March 31

- 2004 Spring Conference - New York, NY



FSA Calendar						
March 2004						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
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Monday, March 29 - Wednesday, March 31

- 2004 Spring Conference - New York, NY



Schools Portal -- FSA Calendar Case Study

Nicki Yc from the University of Miami heard a rumor that the Florida Association of Student Financial Aid Administrators Fall Training Conference is at the same time as ED's Electronic Access Conference. She is upset because she wants to attend both conferences.

How can she confirm if the rumor is true?





Schools Portal -- FSA Calendar

- Submit suggestions for the FSA Calendar.
- Select “Suggestions” after you have selected “Help Center”



FSA Calendar Item Idea?

School Portal Calendar Suggestion Request Form

Please complete all of the following fields that relate to your suggestion for an item to be added to the FSA Calendar found on the Schools Portal website (<http://fsa4schools.ed.gov>)

Please note that those fields that are preceded by an asterisk (*) are required fields.

*Title: (up to 60 characters):

*Category: (select one): Deadline Training Event

*Starting Date of calendar item:
(ccyy-mm-dd format)

*Ending Date of calendar item:
(ccyy-mm-dd format)

*URL Link:
(URL of your website or a webpage that further describes the calendar item you'd like posted)

*City in which event/training will take place:

*State in which event/training will take place:

Purpose:
(up to 60 characters)

Audience Level: (choose one) FAA Business Office Both/All

Cost: \$
(if applicable)

*Contact Info: *Name:
*Email: OR
*Telephone Number:

Purpose:
(up to 60 characters)

Audience Level: (choose one) FAA Business Office Both/All

Cost: \$
(if applicable)

*Contact Info: *Name:
*Email: OR
*Telephone Number: (with area code)

If you have any questions concerning completing this form, please contact the Customer Service Call Center at 1-800-433-7327.
Thank you, in advance, for helping us communicate these opportunities to the FSA community.



Schools Portal -- FSA Contact

The FSA Contact List is a service directory for the FSA community.

A screenshot of the FSA Schools Portal website. The header includes the U.S. Department of Education logo, the text "U.S. Department of Education Schools Portal", and the FSA logo with the tagline "FEDERAL STUDENT AID We Help Put America Through School". A navigation bar contains links for HOME, Search, MY FSA, Other Links, Help Center, Feedback, Privacy, and IFAP. Below the navigation bar, there are links for HELP, FAQs, Contacts, Suggestions, Got a Question, and About us. The main content area is titled "How to Contact Us" and "FSA Customer Service Centers". It contains text explaining that users can contact one of the Customer Service Centers for questions about Federal Student Financial Aid. It also provides a list of various FSA Customer Service Centers, the types of service provided by each, and how to contact the Customer Service Representative. When in doubt, users are advised to call the FSA Customer Service Call Center at 1-800-433-7327 or e-mail at fsa.customer.support@ed.gov. A "Table of Contents" section lists three items: 1. [Campus Based Programs Customer Service](#), 2. [Case Management Teams](#), and 3. [Conditional Total and Permanent Disability Assignments](#).



Schools Portal -- FSA Contact Case Study

Max from the University of Baltimore received a batch file that is corrupt but he doesn't know where to find help.

Where should Max find who to contact?





Schools Portal -- MyFSA

Once Registered with the Schools Portal; access MyFSA.

- Customize the Schools Portal by adding and removing links.
- You will remain logged in to MyFSA until the MyFSA browser window is closed.

The screenshot shows the FSA Schools Portal website. At the top, it features the U.S. Department of Education logo and the text "FSA FEDERAL STUDENT AID We Help Put America Through School". Below this is a navigation bar with links for "MY FSA", "Search", "Other Links", "Help Center", "Feedback", "Privacy", and "IFAP". A secondary navigation bar includes "Customize", "My FSA Links", "My Bookmarks", "Change Password", and "Log Out".

The main content area is divided into three columns:

- Left Column:** A sidebar titled "Welcome back To NYC!" containing sections for "Resources & Training" (with links to IFAP Home Page, Conferences, ED Home Page, FSA Home Page, Guidance: Terrorist Attacks, and Other Sites of Interest), "FAA Access to Student Data" (with link to NSLDS for FAAs), "Participation & Funding" (with links to Application/Recertification (E-App) and GAPS & E-payments), and "Book Mark" (with links to Google Internet Search Engine, Virginia Rail Express, Washington Post, and Yahoo).
- Middle Column:** A section titled "FSA Calendar" for March 2004. It displays a calendar grid with days of the week (Sun-Sat) and dates (1-31). Below the grid are buttons for "Events", "Deadlines", "Training", and "NPRMs". Two specific events are listed: "Tuesday, March 30" (2004 Electronic Applications Training - Denver, CO) and "Monday, March 29 - Wednesday, March 31" (2004 Spring Conference - New York, NY).
- Right Column:** A section titled "FSA Headlines" under the heading "FSA News". It contains two news items: "View the Archived Federal Student Aid Videoconference" and "This letter announces FSA's release of the first of two web-based 2004-05 EDEXpress Basics training". A "More ..." link is visible at the bottom of the news section.



Schools Portal -- MyFSA

To Register:

1. Select the MyFSA on the Masthead and choose “Register”
2. Complete the registration form
3. Choose “Log in” after selecting “MyFSA” and Log in with the new password and user name you just received.



Log In My FSA

Username

Password

[Privacy Statement](#)

Your Last Name: (max 50 characters)

Your E-Mail: (Max 100 characters)

Choose a password: (Min 8 characters, Max 16 characters)



Schools Portal -- MyFSA Case Study

Nicki Yc likes the FSA Schools Portal and needs to change the personalization of her MyFSA.

How would Nicki add the following personal link to her MyFSA?

- Local paper <http://www.miami.com/>





Schools Portal -- Needs Your Feedback

Be part of the enhancement of the FSA Schools Portal and provide us your Feedback.

Feedback

Customer Service Call Center

Toll Free Telephone Number: **1-800-433-7327**

Fax number: **1-202-275-5532**

E-Mail: fsa.customer.support@ed.gov



Information for Financial Aid Professionals – IFAP

<http://ifap.ed.gov>

- ❖ The Information for Financial Aid Professionals (IFAP) web site is the FSA virtual library.
- ❖ It contains the most up to date guidance to manage the Federal Student Aid Programs.

Skip Nav



U.S. Department of Education

Information for Financial Aid Professionals (IFAP) Library



[Help Center](#) | [What's New](#) | [Schools Portal](#) | [Other Links](#) | [Feedback](#) | [Privacy](#)

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

SEARCH	Tools for Schools	On-Line References
<p>❖ Keyword Search:</p> <input style="width: 100%;" type="text"/> <p style="text-align: center;"><input type="button" value="Search"/></p> <p>❖ Advanced Search</p> <p>❖ About this Search</p>	<p>❖ Aids to Promoting Federal Aid</p> <p>❖ COD (computer based training)</p> <p>❖ Conference Presentations</p> <p>❖ EDExpress Basics (CBT)</p> <p>❖ FISAP Web Based Training</p> <p>❖ FSA Assessments</p> <p>❖ FSA COACH (computer based training)</p> <p>❖ ISIR Analysis Tool</p>	<p>❖ Accrediting Agencies: List and Criteria for Recognition</p> <p>❖ Application Processing Materials</p> <p>❖ Campus-Based Program Materials</p> <p>❖ Common Origination & Disbursement (COD)</p> <p>❖ Default Rate Materials</p> <p>❖ FFEL Special Allowance Rates & Variable Interest Rates</p> <p>❖ FWS/Community Service Resource Guide</p> <p>❖ NSLDS Reference Materials</p> <p>❖ Pell Grant (RFMS) Program Materials</p> <p>❖ Program Review Guidance</p> <p>❖ SAR/ISIR Reference Materials</p>
OTHER VIEWS	Letters & Bulletins	
<p>❖ Current Publications</p> <p>❖ Archived Publications</p> <p>❖ Publications by Topic</p>	<p>Action Letters</p> <p>Dear Partner/Colleague Letters</p> <p>❖ Campus-based (CB)</p> <p>❖ Financial Partners (FP)</p> <p>❖ General Distribution (GEN) Letters</p> <p>❖ Pell Grant (P)</p> <p>❖ Training Announcements (ANN)</p>	
SCHOOL PORTAL FEATURES	Electronic Announcements	Law & Regulations
<p>❖ FSA Headlines</p> <p>❖ FSA Calendar</p> <p>❖ FSA Conferences and Training</p>	<p>❖ Code of Federal Regulations (GPO Compilation)</p> <p>❖ Federal Registers</p> <p>❖ Higher Education Act (thru October 2002)</p> <p>❖ HEA Amendments</p> <p>❖ US Code (GPO Compilation)</p>	
MEMBER SERVICES		



IFAP - Three Areas

- Masthead

- Web Pages and Functions

- Categorize Popular Documents/ Web pages

The screenshot shows the IFAP website interface with the following sections:

- Masthead:** U.S. Department of Education, Information for Financial Aid Professionals (IFAP) Library, FSA FEDERAL STUDENT AID logo, and navigation links: Help Center, What's New, Schools Portal, Other Links, Feedback, Privacy.
- SEARCH:** Keyword Search box with a Search button, and links for Advanced Search and About this Search.
- OTHER VIEWS:** Current Publications, Archived Publications, Publications by Topic.
- SCHOOL PORTAL FEATURES:** FSA Headlines, FSA Calendar, FSA Conferences and Training.
- MEMBER SERVICES:** (Section header)
- Tools for Schools:** Aids to Promoting Federal Aid, COD (computer based training), Conference Presentations, EDEXpress Basics (CBT), FISAP Web Based Training, FSA Assessments, FSA COACH (computer based training), ISIR Analysis Tool.
- Letters & Bulletins:** Action Letters, Dear Partner/Colleague Letters.
- Electronic Announcements:** Publications (Audit Guidance, Blue Book: Accounting/Recordkeeping/Reporting for the Business Office, Closed Schools Guide, Cohort Default Rate Guide, Counselor's Handbooks, DL Systems and Operations, FAFSAs and Renewal FAFSAs, Federal Student Aid Handbook, Program Review Guide, Software Technical References, Student Financial Aid Handbook for Foreign Schools).
- On-Line References:** Accrediting Agencies: List and Criteria for Recognition, Application Processing Materials, Campus-Based Program Materials, Common Origination & Disbursement (COD) Default Rate Materials, FFEL Special Allowance Rates & Variable Interest Rates, FWS/Community Service Resource Guide, NSLDS Reference Materials, Pell Grant (RFMS) Program Materials, Program Review Guidance, SAR/ISIR Reference Materials.
- Law & Regulations:** Code of Federal Regulations (GPO Compilation), Federal Registers, Higher Education Act (thru October 2002), HEA Amendments, US Code (GPO Compilation).
- Worksheets, Schedules, & Tables:** Drug Worksheets, EFC Formula Worksheets and Tables, 2004-05 Pell Grant Payment Schedules, 2003-04 Pell Grant Payment Schedules, Return of Title IV Aid Worksheets, Verification Worksheets.

WHAT'S MOVED
With the launch of the Schools Portal, IFAP has returned to its original mission as a library of Title IV documents. Go to the Schools Portal for links to all services for schools, a calendar of financial aid events, and current headlines.

[Home](#) | [Privacy Statement](#) | [FAQs](#) | [IFAP Search Help](#)
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IFAP -- NOT Just for FAA's

Financial Partners
(lenders, guarantee
agencies)

Skip Nav

U.S. Department of Education

Information for Financial Aid Professionals (IFAP) Library

Help Center | What's New | Schools Portal | Other Links | Feedback | Privacy

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

<p>SEARCH</p> <p>Keyword Search:</p> <input type="text"/> <p>Search</p> <p>Advanced Search</p> <p>About this Search</p>	<p>Tools for Schools</p> <ul style="list-style-type: none"> Aids to Promoting Federal Aid COD (computer based training) Conference Presentations EDEXpress Basics (CBT) FISAP Web Based Training FSA Assessments FSA COACH (computer based training) ISIR Analysis Tool 	<p>On-Line References</p> <ul style="list-style-type: none"> Accrediting Agencies: List and Criteria for Recognition Application Processing Materials Campus-Based Program Materials Common Origination & Disbursement (COD) Default Rate Materials FFEL Special Allowance Rates & Variable Interest Rates FWS/Community Service Resource Guide NSLDS Reference Materials Pell Grant (RFMS) Program Materials Program Review Guidance SAR/ISIR Reference Materials
<p>OTHER VIEWS</p> <ul style="list-style-type: none"> Current Publications Archived Publications Publications by Topic 	<p>Letters & Bulletins</p> <p>Action Letters</p> <p>Dear Partner/Colleague Letters</p> <ul style="list-style-type: none"> Campus-based (CB) Financial Partners (FP) General Distribution (GEN) Letters Pell Grant (P) Training Announcements (ANN) 	<p>Law & Regulations</p> <ul style="list-style-type: none"> Code of Federal Regulations (GPO Compilation) Federal Registers Higher Education Act (thru October 2002) HEA Amendments US Code (GPO Compilation)
<p>SCHOOL PORTAL FEATURES</p> <ul style="list-style-type: none"> FSA Headlines FSA Calendar FSA Conferences and Training 	<p>Electronic Announcements</p> <p>Publications</p> <ul style="list-style-type: none"> Audit Guidance Blue Book: Accounting/Recordkeeping/Reporting for the Business Office Closed Schools Guide Cohort Default Rate Guide Counselor's Handbooks DL Systems and Operations FAFSAs and Renewal FAFSAs Federal Student Aid Handbook Program Review Guide Software Technical References Student Financial Aid Handbook for Foreign Schools 	<p>Worksheets, Schedules, & Tables</p> <ul style="list-style-type: none"> Drug Worksheets EFC Formula Worksheets and Tables 2004-05 Pell Grant Payment Schedules 2003-04 Pell Grant Payment Schedules Return of Title IV Aid Worksheets Verification Worksheets
<p>MEMBER SERVICES</p>	<p>WHAT'S MOVED</p> <p>With the launch of the Schools Portal, IFAP has returned to its original mission as a library of Title IV documents. Go to the Schools Portal for links to all services for schools, a calendar of financial aid events, and current headlines.</p>	<p>Home Privacy Statement FAQs IFAP Search Help</p> <p>Copyright © 2003, IFAP. All rights reserved.</p>



IFAP -- NOT Just for FAA's

- Financial Partners
(lenders, guarantee agencies)

- School Business Officers

Skip Nav

U.S. Department of Education

Information for Financial Aid Professionals (IFAP) Library

Help Center | What's New | Schools Portal | Other Links | Feedback | Privacy

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

<p>SEARCH</p> <p>Keyword Search:</p> <input type="text"/> <p>Search</p> <p>Advanced Search</p> <p>About this Search</p>	<p>Tools for Schools</p> <ul style="list-style-type: none"> Aids to Promoting Federal Aid COD (computer based training) Conference Presentations EDExpress Basics (CBT) FISAP Web Based Training FSA Assessments FSA COACH (computer based training) ISIR Analysis Tool 	<p>On-Line References</p> <ul style="list-style-type: none"> Accrediting Agencies: List and Criteria for Recognition Application Processing Materials Campus-Based Program Materials Common Origination & Disbursement (COD) Default Rate Materials FFEL Special Allowance Rates & Variable Interest Rates FWS/Community Service Resource Guide NSLDS Reference Materials Pell Grant (RFMS) Program Materials Program Review Guidance SAR/ISIR Reference Materials
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<p>SCHOOL PORTAL FEATURES</p> <ul style="list-style-type: none"> FSA Headlines FSA Calendar FSA Conferences and Training 	<p>Electronic Announcements</p> <p>Publications</p> <ul style="list-style-type: none"> Audit Guidance Blue Book: Accounting/Recordkeeping/Reporting for the Business Office Closed Schools Guide Cohort Default Rate Guide Counselor's Handbooks DL Systems and Operations FAFSAs and Renewal FAFSAs Federal Student Aid Handbook Program Review Guide Software Technical References Student Financial Aid Handbook for Foreign Schools 	<p>Worksheets, Schedules, & Tables</p> <ul style="list-style-type: none"> Drug Worksheets EFC Formula Worksheets and Tables 2004-05 Pell Grant Payment Schedules 2003-04 Pell Grant Payment Schedules Return of Title IV Aid Worksheets Verification Worksheets
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IFAP -- NOT Just for FAA's

- Financial Partners (lenders, guarantee agencies)
- Schools Business Officers
- Software Vendors

The screenshot shows the IFAP Library website with the following structure:

- Header:** U.S. Department of Education, Information for Financial Aid Professionals (IFAP) Library, and IFAP logo.
- Navigation:** Help Center | What's New | Schools Portal | Other Links | Feedback | Privacy
- Introductory Text:** The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.
- Main Content Area:**
 - SEARCH:** Keyword Search box with a Search button, and links for Advanced Search and About this Search.
 - OTHER VIEWS:** Current Publications, Archived Publications, Publications by Topic.
 - SCHOOL PORTAL FEATURES:** FSA Headlines, FSA Calendar, FSA Conferences and Training.
 - MEMBER SERVICES:** (Section header)
 - Tools for Schools:** Aids to Promoting Federal Aid, COD (computer based training), Conference Presentations, EDExpress Basics (CBT), FISAP Web Based Training, FSA Assessments, FSA COACH (computer based training), ISIR Analysis Tool.
 - Letters & Bulletins:** Action Letters, Dear Partner/Colleague Letters, Campus-based (CB), Financial Partners (FP), General Distribution (GEN) Letters, Pell Grant (P), Training Announcements (ANN).
 - Electronic Announcements:** Publications (Audit Guidance, Blue Book: Accounting/Recordkeeping/Reporting for the Business Office, Closed Schools Guide, Cohort Default Rate Guide, Counselor's Handbooks, DL Systems and Operations, FAFSAs and Renewal FAFSAs, Federal Student Aid Handbook, Program Review Guide, Software Technical References, Student Financial Aid Handbook for Foreign Schools).
 - On-Line References:** Accrediting Agencies: List and Criteria for Recognition, Application Processing Materials, Campus-Based Program Materials, Common Origination & Disbursement (COD) Default Rate Materials, FFEL Special Allowance Rates & Variable Interest Rates, FWS/Community Service Resource Guide, NSLDS Reference Materials, Pell Grant (RFMS) Program Materials, Program Review Guidance, SAR/ISIR Reference Materials.
 - Law & Regulations:** Code of Federal Regulations (GPO Compilation), Federal Registers, Higher Education Act (thru October 2002), HEA Amendments, US Code (GPO Compilation).
 - Worksheets, Schedules, & Tables:** Drug Worksheets, EFC Formula Worksheets and Tables, 2004-05 Pell Grant Payment Schedules, 2003-04 Pell Grant Payment Schedules, Return of Title IV Aid Worksheets, Verification Worksheets.
- WHAT'S MOVED:** A notice stating that with the launch of the Schools Portal, IFAP has returned to its original mission as a library of Title IV documents. It directs users to the Schools Portal for links to all services for schools, a calendar of financial aid events, and current headlines.
- Footer:** Home | Privacy Statement | FAQs | IFAP Search Help. Copyright © 2003, IFAP. All rights reserved.



IFAP -- NOT Just for FAA's

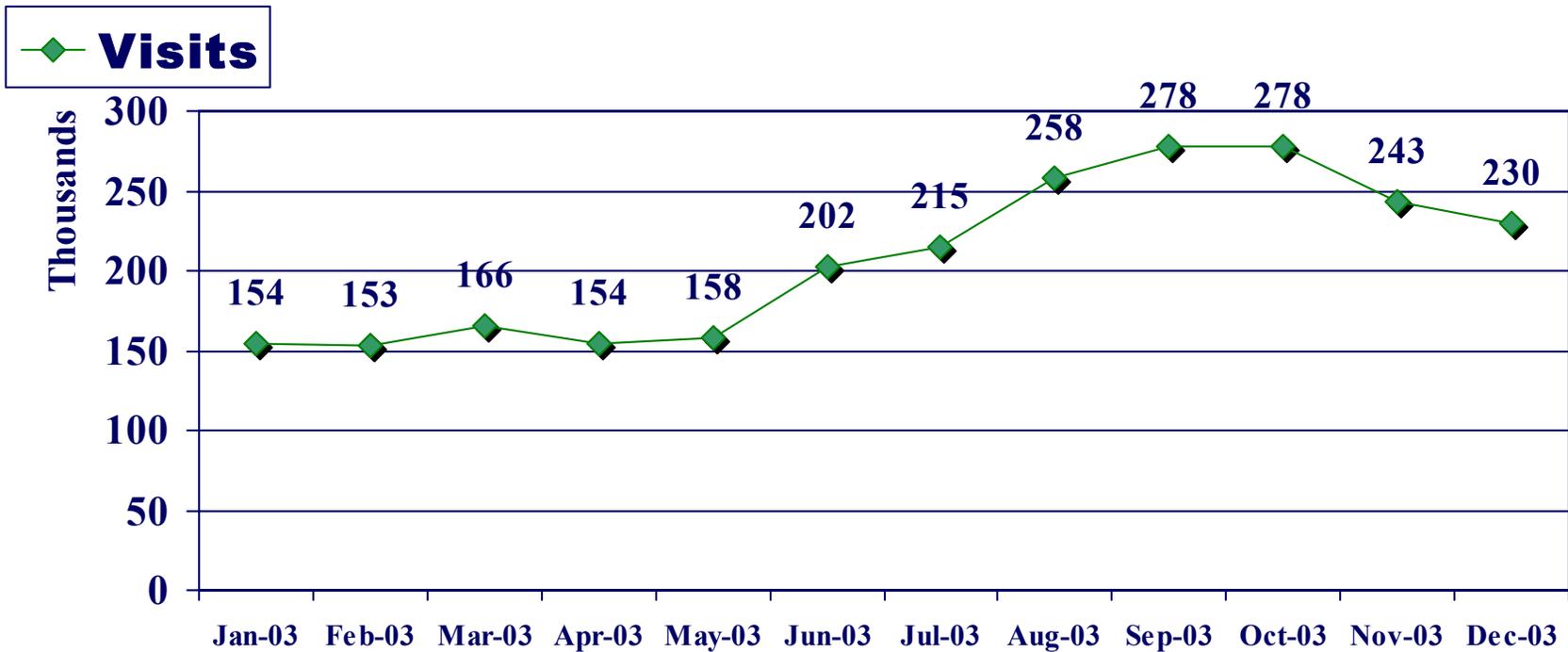
- Financial Partners
(lenders, guarantee agencies)
- Schools Business Officers
- Software Vendors
- Lawyers, auditors and other Professionals

The screenshot shows the IFAP website with the following structure:

- U.S. Department of Education** header with the IFAP logo.
- Navigation links: [Help Center](#), [What's New](#), [Schools Portal](#), [Other Links](#), [Feedback](#), [Privacy](#).
- Tagline: "The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs."
- SEARCH** section with a "Keyword Search" box and a "Search" button. Links for "Advanced Search" and "About this Search" are also present.
- OTHER VIEWS** section with links for "Current Publications", "Archived Publications", and "Publications by Topic".
- SCHOOL PORTAL FEATURES** section with links for "FSA Headlines", "FSA Calendar", and "FSA Conferences and Training".
- MEMBER SERVICES** section.
- Tools for Schools** section listing resources like "Aids to Promoting Federal Aid", "COD (computer based training)", "Conference Presentations", "EDEXpress Basics (CBT)", "FISAP Web Based Training", "FSA Assessments", "FSA COACH (computer based training)", and "ISIR Analysis Tool".
- Letters & Bulletins** section with sub-sections for "Action Letters" and "Dear Partner/Colleague Letters", listing items like "Campus-based (CB)", "Financial Partners (FP)", "General Distribution (GEN) Letters", "Pell Grant (P)", and "Training Announcements (ANN)".
- Electronic Announcements** section with a "Publications" sub-section listing items like "Audit Guidance", "Blue Book: Accounting/Recordkeeping/Reporting for the Business Office", "Closed Schools Guide", "Cohort Default Rate Guide", "Counselor's Handbooks", "DL Systems and Operations", "FAFSAs and Renewal FAFSAs", "Federal Student Aid Handbook", "Program Review Guide", "Software Technical References", and "Student Financial Aid Handbook for Foreign Schools".
- On-Line References** section listing items like "Accrediting Agencies: List and Criteria for Recognition", "Application Processing Materials", "Campus-Based Program Materials", "Common Origination & Disbursement (COD)", "Default Rate Materials", "FFEL Special Allowance Rates & Variable Interest Rates", "FWS/Community Service Resource Guide", "NSLDS Reference Materials", "Pell Grant (RFMS) Program Materials", "Program Review Guidance", and "SAR/ISIR Reference Materials".
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- WHAT'S MOVED** section with a paragraph: "With the launch of the Schools Portal, IFAP has returned to its original mission as a library of Title IV documents. Go to the Schools Portal for links to all services for schools, a calendar of financial aid events, and current headlines."
- Footer with links: [Home](#), [Privacy Statement](#), [FAQs](#), [IFAP Search Help](#). Copyright © 2003, IFAP. All rights reserved.



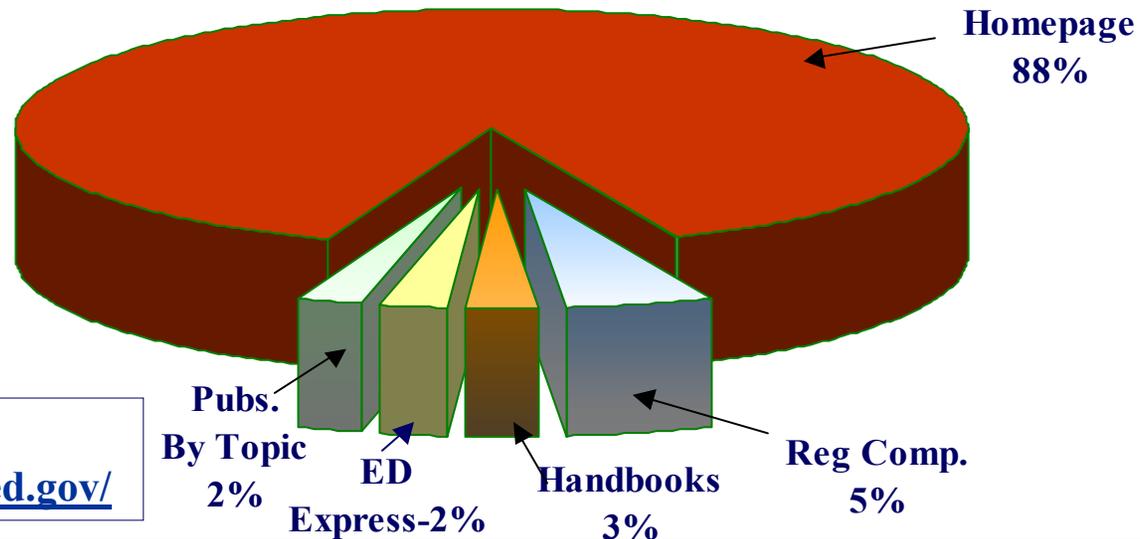
Visitors to IFAP Website



Data taken from WebTrends Reporting System-lcc

Top 5 Most Requested Pages for IFAP Website

■ Homepage ■ Reg Comp. ■ Handbooks ■ EDExpress ■ Pubs. By Topic



Homepage - <http://www.ifap.ed.gov/>

Reg. Comp. - <http://www.ifap.ed.gov/IFAPWebApp/currentRegCompsPag.jsp>

Handbooks - <http://www.ifap.ed.gov/IFAPWebApp/currentSFAHandbooksPag.jsp>

ED Express - <http://www.ifap.ed.gov/edexpress>

Publications by Topic - <http://www.ifap.ed.gov/IFAPWebApp/topicPag.jsp>



Searching IFAP with Google --

- Google search engine will replace the current search engine by the end of the year.
- Google returns more relevant search results
- Customer selects search results sorted by relevance or date.



IFAP's -- Tools for Schools

Tools for Schools

- ▣ Aids to Promoting Federal Aid
- ▣ COD (computer based training)
- ▣ Conference Presentations
- ▣ EDExpress Basics (CBT)
- ▣ eZ-Audit
- ▣ FISAP Web Based Training
- ▣ FSA Assessments
- ▣ FSA COACH (computer based training)
- ▣ ISIR Analysis Tool
- ▣ Listserves/Mailing Lists
- ▣ Videoconferences

“Tools for Schools”:
aids for increasing
financial aid
awareness and
knowledge.



IFAP— Tools for Schools Case Study

Gabby would like to add a FAFSA on the Web banner to the schools web site so she can encourage her student to file an electronic FAFSA but doesn't know where to find it.

Where will she find the FAFSA on the Web banner?





IFAP -- Publications by Topic

A screenshot of a web browser displaying the IFAP website. The browser's address bar shows "Skip Nav". The website header includes the U.S. Department of Education logo, the text "Information for Financial Aid Professionals (IFAP) Library", and the IFAP logo. A navigation menu contains links for HOME, Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. Below the header, a blue banner reads "FSA Library - Publications by Topic". The main content area lists several categories of publications:

- All FSA Programs**
 - [General](#)
- Campus-Based Programs (General Provisions)**
 - [Administrative Cost Allowance \(ACA\)](#)
 - [Allocation Of Funds](#)
 - [Cancellation/Discharge](#)
 - [Common Origination and Disbursement](#)
 - [Fiscal Operations Report And Application To Participate \(FISAP\)](#)
 - [Fiscal Procedures](#)
 - [Resources](#)
 - [Transfer Of Funds](#)
- Cash Management**
 - [Authorizations \(Student/Parent\)](#)
 - [Common Origination and Disbursement](#)
 - [Credit Balances](#)
 - [Crediting Student Accounts](#)
 - [Disbursement/Payment](#)
 - [Early Disbursements](#)
 - [Excess Cash](#)

View IFAP's content through an index.



IFAP -- Versatile

FAFSAs and Renewal FAFSAs Web Page

IFAP - Information for Financial Aid Professionals - Microsoft Internet Explorer provided by US Department of Education

Address: <http://ifap.ed.gov/IFAPWebApp/currentAPProcessingYearPag.jsp?p1=2004-2005&p2=c>

U.S. Department of Education
Information for Financial Aid Professionals (IFAP) Library

HOME | Help Center | What's New | Schools Portal | Other Links | Feedback | Privacy

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

FSA Library - Current FSA Publications - Application Processing - 2004-2005 Award Year

- 03/01/2004 [Summary: Correction to CPS Reprocessing Network Message #27](#)
- 02/25/2004 [This letter announces FSA's release of the first of two web-based 2004-05 EDEExpress Basics training modules.](#)
- 02/25/2004 [Summary: Beta Testers Needed for SAIG EDconnect 6.0 software](#)
- 02/25/2004 [Summary: SAIG EDconnect 6.0](#)
- 02/25/2004 [Summary: SAIG Host Communication Guide update](#)
- 02/24/2004 [Summary: CPS Reprocessing of Certain 2004-2005 ISIRs](#)
- 02/20/2004 [This letter announces FSA's one-day training session, "Electronic Application Processing."](#)
- 02/19/2004 [Summary: February 2004 Release of Updated "Sources of Assistance for Schools"](#)
- 02/19/2004 [Renewal FAFSA Form/Instructions](#)
[Summary: 2004-2005 Renewal FAFSA Application](#)
- 02/17/2004 [Summary: 2004-2005 ISIR Guide February 2004 Change Pages](#)
- 02/13/2004 [Summary: CPS Test System User Guide for 2004-2005 n February 2004 Updates](#)

http://ifap.ed.gov/ifa/fa/0405RAPP.html

Application Processing Web Page

IFAP - Information for Financial Aid Professionals - Microsoft Internet Explorer provided by US Department of Education

Address: <http://ifap.ed.gov/IFAPWebApp/currentFafsaYearPag.jsp?p1=2004-2005&p2=c>

U.S. Department of Education
Information for Financial Aid Professionals (IFAP) Library

HOME | Help Center | What's New | Schools Portal | Other Links | Feedback | Privacy

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

FSA Library - Current FSA Publications - FAFSAs and Renewal FAFSAs

2004-2005

- [Renewal FAFSA Form/Instructions](#)
[Summary: 2004-2005 Renewal FAFSA Application](#)
- [FAFSA Form/Instructions](#)
[Summary: FAFSA on the Web Pre-Application Worksheets in English and Spanish](#)
- [Spanish FAFSA Form/Instructions](#)
[Summary: 2004-2005 Spanish FAFSA Form, Instructions, and Insert](#)
- [Student Web Process Guide](#)
[-- Summary: Process Guide for 2004-2005 Student Web Application Products - FAFSA on the Web PIN Website](#)
- [Drug Worksheets](#)
[Summary: Final 2004-2005 drug worksheet for Question 31](#)
- [FAFSA Form/Instructions](#)
[Summary: 2004-2005 FAFSA and Insert](#)

http://ifap.ed.gov/ifa/fa/0405RAPP.html

Customer access to the same content in several ways



IFAP -- What's New

[Skip Nav](#)



U.S. Department of Education

Information for Financial Aid Professionals (IFAP) Library



[HOME](#) | [Help Center](#) | [What's New](#) | [Schools Portal](#) | [Other Links](#) | [Feedback](#) | [Privacy](#)

The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs.

FSA Library - What's New

To Receive emails that notify you of new posting to IFAP, simply register with us through [Member Services](#).

For additional information or assistance, contact the Customer Service Center at 1-800-433-7327.

Direct Loan Bulletins

- [03/22/2004](#) DLB-04-09 - Summary: New Exit Counseling Guide and Publications Ordering and Reference Guide
- [03/18/2004](#) DLB-04-08 - Summary: GAPS Transaction (Debit) Date on the School Account Statement and COD Web Site
- [03/17/2004](#) DLB-04-06 - Summary: Updated Guidance on Making Refunds of Cash
- [03/17/2004](#) DLB-04-07 - Summary: Updated Guidance on Making Borrower Payments
- [03/16/2004](#) DLB-04-05 - Summary: Late Stage Delinquency Assistance Update
- [03/15/2004](#) DLB-04-04 - Summary: Message Class Changes for Borrower Delinquency Report, Entrance Counseling Report, and Exit Counseling Report.

Dear Partner/Colleague Letters

- [03/23/2004](#) CB-04-04 - 2004-05 Final Funding Authorization Letters for the Campus-Based Programs
- [03/23/2004](#) CB-04-05 - 2004-2005 Federal Work-Study Community Service Waiver Requests
- [03/16/2004](#) FP-04-04 - Exceptional Performer



IFAP— What's New Case Study

Gabby received a message from one of her colleagues about the latest Federal Student Aid news that was just released by FSA a day or so ago but doesn't know where to find it.

Where will Gabby find this new information?





IFAP -- Member Service

A screenshot of a web browser displaying the IFAP Member Services Menu. The browser's address bar shows "Skip Nav". The page header includes the U.S. Department of Education logo, the FSA (Federal Student Aid) logo, and the IFAP logo. The main heading is "Information for Financial Aid Professionals (IFAP) Library". Below this is a navigation menu with links for HOME, Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. A descriptive sentence states: "The IFAP online library contains technical publications, regulations, and policy guidance on the administration of the Federal Student Aid programs." The main content area is titled "IFAP Member Services Menu" and lists several links: FSA Customer Service Organizations, Subscription Options, Customized Search, Change Password, and Update User Profile. At the bottom of the page, there are links for Home, Privacy Statement, FAQs, and IFAP Search Help, along with a copyright notice: "Copyright © 2003, IFAP. All rights reserved."

➤ Receive E-mail notifications of new content added to IFAP.

➤ Update your Member Service Profile.

➤ Requires registration to access.

➤ Different from MyFSA



IFAP -- Member Services Registration

1. Select Member Services
2. Select Click Here to Register.
3. Complete the IFAP User Registration form and select the Submit Registration Button

The screenshot shows a web browser window displaying the IFAP User Registration form. The browser's address bar shows the URL <http://www.ifap.org>. The page header includes the IFAP logo and navigation links: HOME, Help Center, What's New, Schools Portal, Other Links, Feedback, and Privacy. The main heading is "IFAP User Registration".

Please use the form below to register with IFAP. The requested information will enable us to better service our partners in the financial aid community.

*** Required Fields**

First Name*:

Last Name*:

E-mail*:

Institution/Organization*:

City*:

State*:

Financial Aid Professional Group*:

If you selected other for Financial Aid Professional Group, please specify your exact group classification.

Would you like to participate in discussion groups with users of similar interests? Yes No

Home | Privacy Statement | FAQs | IFAP Search Help
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IFAP -- Subscription Service

48 Hour



Weekly





IFAP— Subscription Case Study

Max has been getting the weekly subscription for almost three months. He will be on sabbatical for four months and would like to suspend his subscription during the sabbatical.

How does Max suspend the weekly subscription notification?





IFAP -- Subscription Service

- ❖ Only the 48 hour subscription Email notification will include FSA Calendar content.
- ❖ Undeliverable returned Messages result in the deletion of corresponding IFAP Member Service Profile.
- ❖ Report all subscription service problems to the Customer Service Call Center.



IFAP— Member Service Case Study

Max has a new job. He would like to make sure his member service profile is updated with his new information.

How does Max update the IFAP member service profile?





IFAP -- Needs Your Feedback

You are a stakeholder of IFAP. Be sure that your feedback is heard on all future enhancements.

| Feedback |

Customer Service Call Center

Toll Free Telephone Number: **1-800-433-7327**

Fax number: **1-202-275-5532**

E-Mail: fsa.customer.support@ed.gov



FSA TECH --

- Subscribers to the FSATECH Listserv can pose technical questions about FSA systems, software, and mainframe products. Answers are researched by FSA systems developers and sent to everyone on the listserv.
- To Sign up for FSA Tech or Change FSATECH Digest Options:
<http://www.ed.gov/offices/OSFAP/services/fsatechsubscribe.html>
- Contact the Customer Service Call Center by E-mail at fsa.customer.support@ed.gov or call 1.800.433.7327 if you have any questions



Customer Service Call Center (CSCC) -- Contact Us

Assists the Federal Student Aid (FSA) Community with policy and operational questions regarding Federal Student Aid Programs.

Hours of operation 9 AM to 5 PM Eastern Time.

Voice Mail is available during off hours.

Toll Free Telephone Number: **1-800-433-7327**

Fax number: **1-202-275-5532**

E-Mail: **fsa.customer.support@ed.gov**

Web Sites:

FSA Schools Portal: **<http://fsa4schools.ed.gov>**

IFAP: **<http://ifap.ed.gov>**



**Both the Schools Portal
and IFAP web sites
provide timely
information to the
Financial Aid Community
regardless of location or
time of day.**



Customer Service Call Center -- Wants to Hear From You!

Use the Customer Service Call Center (CSCC) as your liaison to the Department of Education's Federal Student Aid Programs. CSCC is available to provide answers to your questions and make sure your comments receive the appropriate attention.

Toll Free Telephone Number: **1-800-433-7327**

FAX Number: **1-202-275-5532**

E-Mail: **fsa.customer.support@ed.gov**



Summary

- ✓ **Schools Portal**
- ✓ **Information for Financial Aid Professionals - IFAP**
- ✓ **IFAP Member Service**
- ✓ **IFAP Subscription Service**
- ✓ **FSA TECH**
- ✓ **Customer Service Call Center**



Questions and Comments



U.S. Department of Education Schools Portal



[HOME](#) | [Search](#) | [MY FSA](#) | [Other Links](#) | [Help Center](#) | [Feedback](#) | [Privacy](#) | [IFAP](#)
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- ### Resources & Training
- ▣ [IFAP Home Page](#)
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 - ▣ [FSA Self-Assessments Tool](#)
 - ▣ [ISIR Analysis Tool](#)
 - ▣ [Listserve/Mailing Lists](#)
 - ▣ [Publications and How to Order](#)
 - ▣ [SAIG Software Download](#)
 - ▣ [School/Lender/Program Data](#)
 - ▣ [Software and Manuals](#)
 - ▣ [Training \(TFAP\)](#)

- ### FAA Access to Student Data
- ▣ [CPS \(FAFSA/ISIR Processing\)](#)
 - ▣ [COD \(Pell & DL Processing\)](#)
 - ▣ [DL Servicing for FAAs](#)
 - ▣ [NSLDS for FAAs](#)

- ### Participation & Funding
- ▣ [Application/Recertification \(E-App\)](#)
 - ▣ [Audits and Program Reviews](#)
 - ▣ [COD on IFAP](#)

FSA Calendar

<< March 2004 >>

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

[Events](#) [Deadlines](#) [Training](#) [NPRMs](#)

Sunday, March 7 - Tuesday, March 9

- ▣ NASFAA Leadership Conference - Washington, DC

FSA Headlines

FSA News

- ▣ [View the Archived Federal Student Aid Videoconference](#)

[More ...](#)



U.S. Department of Education Schools Portal



[HOME](#) | [Search](#) | [MY FSA](#) | [Other Links](#) | [Help Center](#) | [Feedback](#) | [Privacy](#) | [IFAP](#)

[HELP](#) :: [FAQs](#) :: [Contacts](#) :: [Suggestions](#) :: [Got a Question](#) :: [About us](#)

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- NSLDS for FAAs

Participation & Funding

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- [Audits and Program Reviews](#)
- [COD on IFAP](#)
- [eCampus-Based/FISAP](#)
- [Experimental Sites](#)
- [GAPS & E-payments](#)
- [PEPS](#)
- [Quality Assurance Program](#)
- [SAIG Enrollment](#)
- [SAIG Mailbox](#)

Wednesday, November 3

▪ 2004 Electronic Access Conference - Orlando, FL

Thursday, November 4

▪ 2004 Electronic Access Conference - Orlando, FL

Wednesday, November 10

▪ 2004 FASFAA Fall Training Conference - Destin, FL

Thursday, November 11

▪ 2004 FASFAA Fall Training Conference - Destin, FL

Friday, November 12

▪ 2004 FASFAA Fall Training Conference - Destin, FL



U.S. Department of Education Schools Portal



- [HOME](#) | [Search](#) | [MY FSA](#) | [Other Links](#) | [Help Center](#) | [Feedback](#) | [Privacy](#) | [IFAP](#)
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 - ▣ [Audits and Program Reviews](#)
 - ▣ [COD on IFAP](#)

FSA Calendar

<< March 2004 >>

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
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- Sunday, March 7 - Tuesday, March 9**
- ▣ NASFAA Leadership Conference - Washington, DC

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How to Contact Us

FSA Customer Service Centers

Have a question about Federal Student Financial Aid or one of the FSA services the Department of Education provides? Contact one of our **Customer Service Centers**.

The following list identifies the various FSA Customer Service Centers, the types of service provided by each and how to contact the Customer Service Representative. When in doubt, you may call the FSA Customer Service Call Center at 1-800-433-7327, or e-mail us at fsa.customer.support@ed.gov.

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7. CPS/WAN Technical Support (CPS)

Phone: 1-800-330-5947 (No Cost per call)

TDD/TTY: 1-800-511-5806

E-mail: cpswan@ncs.com

Fax: 319-358-4260 Working hours are 7 a.m. - 7 p.m. (CT) Monday through Friday:

- ED Express Software, App Express, Packaging, Direct Loan, and Pell
- Pell Payment Software for Windows
- EDE Technical Reference
- Custom/Combo/Mainframe Support for Direct Loans
- CPS Batch Status
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- Tuesday, March 30**
- 2004 Electronic Applications Training - Denver, CO
- Friday, March 12 - Tuesday, May 11**
- Free Application for Federal Student Aid (FAFSA).
- Tuesday, March 16 - Wednesday, April 14**
- Fiscal Operations Report for 2003-2004 and Application to Participate for 2005-2006 (FISAP) and Reallocation Form E40-4P.
- Thursday, March 25 - Friday, April 9**
- Final Regulation; Institutional Eligibility Under the

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- Proposed Changes to the 2005-2006 Draft FAFSA
- eZ-Audit Update: eZ-Audit is now available for Not-For-Profit and Public Schools
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- 2004 Electronic Applications Training - Philadelphia, PA
- 2004 Electronic Applications Training - Seattle, WA

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- 2004 Spring Conference - New York, NY

Wednesday, March 31 - Friday, April 2

- 2004 Arkansas - AASFAA 2004 Spring Conference - Eureka Springs, AR

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- 2004 New Mexico - ASFAA Annual Conference - Las Cruces, New Mexico

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- Proposed Changes to the 2005-2006 Draft FAFSA
- 2004-2005 Application and Verification Guide is now available
- eZ-Audit Update: eZ-Audit is now available for Not-For-Profit and Public Schools
- 2004-2005 Federal Student Aid Handbook Update

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The Schools Channel has compiled various publications and information which you may use to promote, advertise or explain federal student aid to your students. See below for all the offerings:

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- [Martin Luther King, Jr., Scholars Program](#)
- [Summary: "Don't Get Stung!" poster](#)
- [Don't get stung poster](#)
- ["Need Money for College?"\(poster and brochure\)](#)
- [Federal Agencies Release First Annual Report to Congress on College Scholarship Fraud](#)
- [Availability of 2002-03 federal student aid information to blind and visually impaired students and to deaf and hearing-impaired students](#)
- [The 2002-2003 Student Guide is now available on the Internet](#)
- [Letter and fact sheets about the Martin Luther King, Jr., Scholars program](#)
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- [Financial Aid Night Presentation for High School Counselors](#)
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- [03/18/2004](#) DLB-04-08 - Summary: GAPS Transaction (Debit) Date on the School Account Statement and COD Web Site
- [03/17/2004](#) DLB-04-06 - Summary: Updated Guidance on Making Refunds of Cash
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- [03/16/2004](#) Summary: Coming Soon! EDEXpress for Windows 2004-2005, Release 2.0 -
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