

Session #23

Improving the School Eligibility Application Process with the Integrated Partner Management (IPM) Solution

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Agenda

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IPM Overview

The IPM solution provides an end-to-end view of Federal Student Aid's approximately 10,000 operating partners including Schools, Lenders, Servicers, and Guaranty Agencies.

IPM is intended to integrate and streamline core partner management business processes through re-engineering, automation, modernization, and integration of data from multiple legacy systems.

IPM Overview

IPM consolidates business functions currently being provided by multiple systems:

- Lender Application (LAP)
- Electronic Application (eApp)
- eZ-Audit
- Postsecondary Education Participants System (PEPS)
- Electronic Records Management (ERM)

IPM Overview

IPM provides technology modernization with the following associated enhancements:

- Simplified sign-on
- Consistent user experience
- Ease of use and navigation
- Increased security

IPM Benefits

Proactive Communications with Federal Student Aid

- Streamlines and simplifies through automation the required notifications (paperless environment) to/from Federal Student Aid
- Provides eligible Partners with online access to entity status and eligibility information

Ease of Use and Consistency

- Provides a Single entry point to acquire and maintain eligibility for the Title IV program
- Provides consistent data

IPM Benefits

Reduction of Paper-based Processing

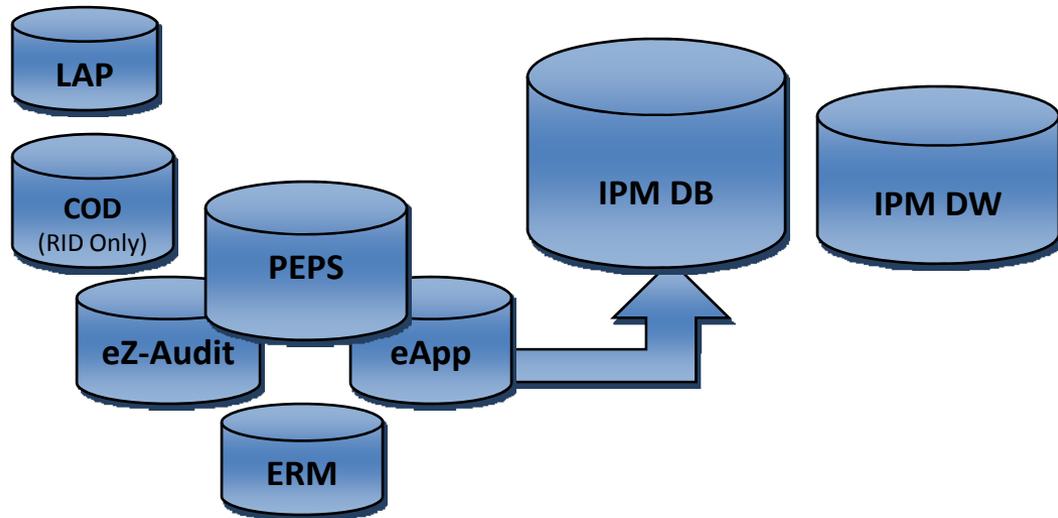
- Increased usage of the paperless environment in the processing of compliance audit and financial statements submissions, thus reducing mail processing and time lag
- Provides the capability for e-Signature on required applications and forms to establish enrollment and maintain eligibility
- Reduction of lost or misplaced documents

Role and Responsibilities

- The DPA (Destination Point Administrator) is the main point of contact for organizational users for system access and business processing
- Enhanced security monitoring responsibilities
- The ability to add and manage secondary DPA's to facilitate the management of the workload

Data Migration Overview

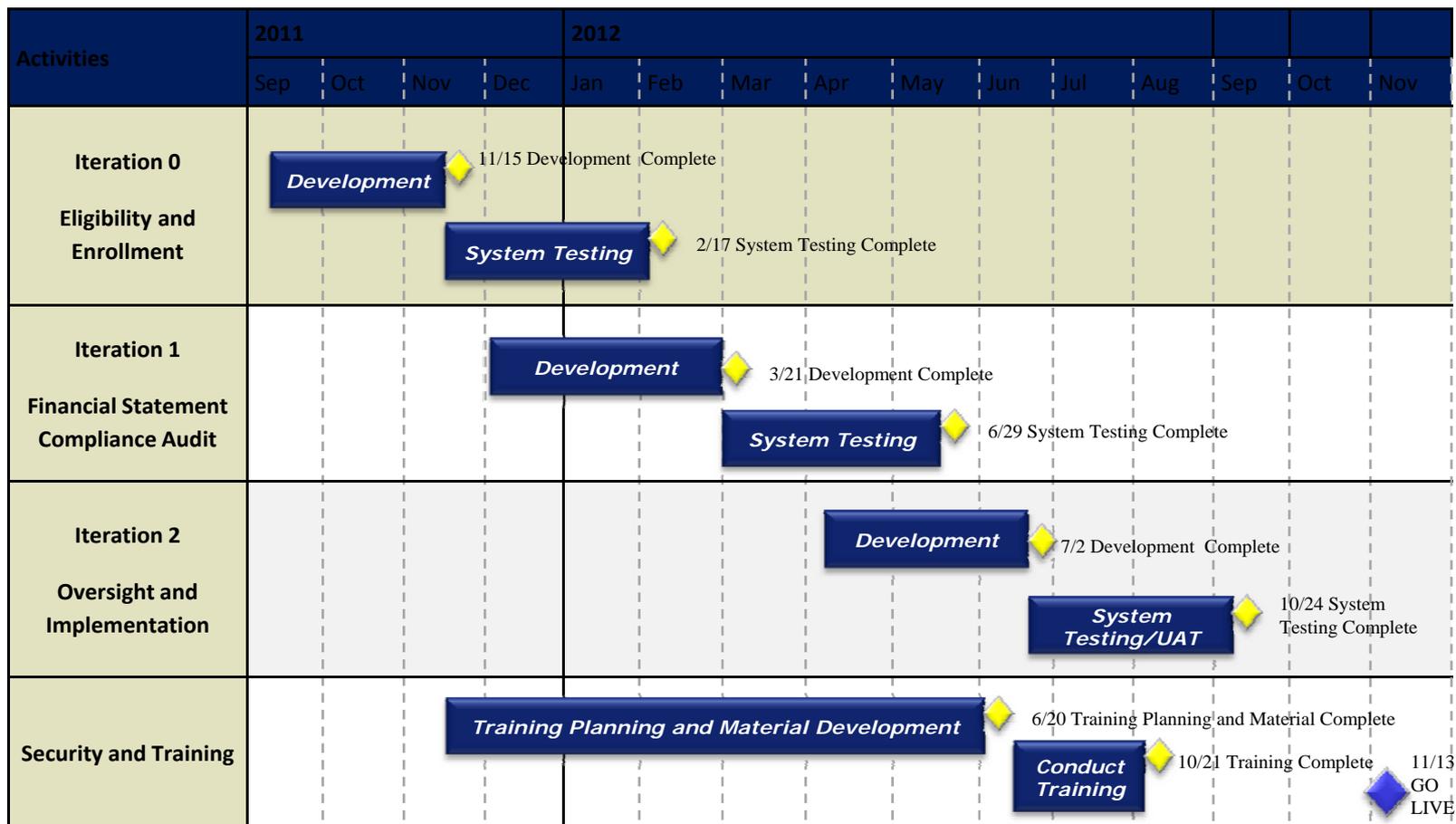
- Provides a scalable, iterative approach to address the data migration needs for IPM
- Data migration consists of the analysis, validation, cleansing and loading of legacy data to the IPM database



Outreach & Training

- IPM Outreach/Communications
 - Continue to provide IPM project status updates at future industry conferences
 - Provide quarterly newsletters posted to IFAP
 - Additional information provided upon request
- IPM Training
 - Customized targeted multi-media training on IPM will be provided for all partners
 - Targeted timeframe for training is 4-6 weeks prior to 'Go-Live'

Timeline: We Are Here



Contact Information

We appreciate your feedback & comments.

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Q&A

