

Welcome to Your First FSA Conference!

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FEDERAL STUDENT AID®

Welcome to the FSA Conference

- 60+ breakout session topics, most offered multiple times
- Up to 14,000 seats available at each breakout session time slot
- 14 breakout time slots
- 2 General Sessions
- 8 Birds of a Feather sessions

We are expecting over 6,000 participants!

Who Attends the Conference?

- Financial Aid Administrators
- Admissions Officers
- Bursars Officers
- Foreign School Administrators
- Loan Servicers
- Senior Ed Officials
- Private Auditors/Accountants
- Rookies
- Veterans

What to Expect...

- 7:00 – 8:30 a.m. daily – Light refreshments
- Morning and afternoon break refreshments
- Lunch on your own
 - *Restaurant list in your program*
- Announcements/updates in General Sessions
- Message board in registration area

Need Help?

- ED Staff
 - *Red Shirts*
 - *Blue Ribbons on name badges*
- Send questions to:
conferencequestions@ed.gov
- Follow the conference on
[Twitter@FSACONF#FSA2011](https://twitter.com/FSACONF#FSA2011)
- Write a hand written question and drop it in the box at registration

Insider's Tips...

- PC Lab, E-mail Kiosks, and Resources for Students
 - *ED staff can answer your questions about websites, electronic processes*
 - *Ask-a-Fed desk (rooms 304 & 305)*
 - *Foreign Schools Ask-a-Fed desk*
 - *Computers to check your e-mail*
 - *View & order free publications at Resources for Students*
- *Closed during General Sessions*

More Tips...

- Read the session descriptions in program – don't depend on agenda
- Look at target audience
- Use the schedule builder
- Have a backup plan for each timeslot
- Hands-On sessions fill up quickly
 - *Arrive at least 15 minutes early*
 - *No food/drink allowed in Hands-On sessions*

General Sessions

- Welcome and Federal Update
 - Tuesday 8:30 a.m. – 10:30 a.m.
- Town Hall
 - Thursday 9:00 a.m. – 10:30 a.m.

Hands-On Sessions

- #17 COD Direct Loan Processing Tips
- #18 Direct Loan Tools and EDExpress
- #19 NSLDS
- #20 Using Electronic Cohort Default Rate Appeals System to Challenge/Appeal CDR
- #26 FSA Assessments for Foreign Schools

Loans

- #40 Public Service Loan Forgiveness and Teacher Loan Forgiveness
- #41 Loan Repayment Plans
- #15 The StudentLoans.gov Experience
- #1 Direct Loan Reconciliation
- #11 Direct Loan Tools
- **Hands-On** #17 COD Direct Loan Processing
- **Hands-On** #18 Direct Loan Tools & EDExpress

Loan Servicing

- #7 Strategies to Navigate in a Multiple Servicer Environment
- #49 FedLoan Servicing (PHEAA)
- #48 ACS
- #50 Great Lakes
- #52 Sallie Mae
- #51 Nelnet

Gainful Employment

- #6 Reporting Gainful Employment Data to NSLDS
- #43 Gainful Employment Regulations
- #39 Gainful Employment Disclosures & Template Demo
- #44 Gainful Employment Q&A

Institutional & Program Eligibility

- #24 Schools Planning to Add a Program or Location
- #23 Improving the School Eligibility Application Process with the Integrated Partner Management (IPM) Solution
- #34 State Authorization
- #35 Credit Hour and Clock-to-Credit-Hour Conversion

Foreign Schools

- #25 Eligibility Procedures and Consumer Disclosure & Reporting Requirements
- #27 Audit and Financial Statements
- #30 Q&A
- #29 Return to Title IV Funds
- #28 Foreign Medical, Nursing & Veterinary Regulatory Review
- **Hands-On** #26 FSA Assessments for Foreign Schools

Consumer Information

- #38 Reporting Student Financial Aid Data to IPEDS
- #36 Consumer Information

Processing Information

- #14 CPS Processing Updates 2012-13
- #31 FAFSA & Verification Changes 2012-13
- #4 Customized Verification 2013-14
- #8 What's New in COD for 2012-13?
- #10 What's New in EDExpress?
- #32 Understanding the FAFSA (in Spanish)
- #55 Supporting Unaccompanied Homeless Youth in Accessing Higher Education

NSLDS and Default Information

- #9 Default Prevention Essentials
- #16 Five Steps to Effective Cohort Default Rate Management
- **Hands-On** #20 eCDR Appeals
- **Hands-On** #19 NSLDS
- #2 NSLDS Update
- #3 NSLDS Toolkit for Reports and Data

Compliance

- #22 Top 10 Audit and Program Review Findings
- #13 FSA Assessments – Find It, Fix It, Enhance Compliance

Protecting Data

- #56 Two-Factor Authentication
- #57 Low-Cost Tips to Improve Student Data Security & Privacy
- #58 Computer Data – Cracks & Leaks
- #59 Protecting Students' Information from Unauthorized Access

Miscellaneous Sessions

- #60 Protect Your School from Fraud in Distance Education Programs
- #47 VA Education Benefit Programs & Resources for Students
- #33 Resources for Students
- #54 Financial Access, Education & Consumer Protection for Students
- #46 Return to Title IV – Basics

More Miscellaneous Sessions

- #45 Return to Title IV New Regulations
- #12 Common Errors on the FISAP
- #37 Student Eligibility Toolkit: New Guidance for Decisions You Make
- #42 Model Aid Offer
- #5 Loan & Grant Funding & Cash Management
- #53 Results of the Higher Education Regulations Study

Birds of a Feather

- Historically Black Colleges & Universities
- Career Colleges
- Students with Intellectual Disabilities
- Hispanic-Serving Institutions
- Tribally-Controlled Colleges & Universities
- Community Colleges
- Personally Identifiable Information & Security
- Bursars & Business Office Staff

Logistical Tips

- Plan smart for General Sessions
- Check location of your next session
- Sit strategically for quick escape
- Have back-up choices
- Consider 2nd or 3rd session offering
- Wear comfortable shoes
- Get outside for some fresh air

Don't Forget to....

- Relax
- Be friendly
- Make a new contact and stay in touch
- Visit the PC Lab
- Ask questions
- Don't be intimidated
- Start or continue the journey of becoming a Title IV expert

Contact Information

We appreciate your feedback and comments. We can be reached at:

E-mail:

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